

Skills Management 8.5.648 Genesys Skills Management 8.5.648 Installing the PrePostCourseAssessment Helper

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### 1 Pre / Post Course Assessment Helper

To use the pre/post course assessment functionality the user IDs in WFM, Training Manager and Skills Assessor must be synchronised, e.g. users' Login IDs in Skills Assessor must match their Employee ID as stored by both the WFM and Training Manager. Secondly, a small application must be installed on the web server to run on a schedule. This application is responsible for assigning Skills Assessor assessments when required based on the state of training requests in Training Manager.

To install the server application, double click the **PrePostCourseAssessmenthelperSetup\_vX.Y.Z.exe** application

In the Destination Folder screen either edit the install folder or click Next.

Click Install on the next screen.

Browse to the application's install folder.

Open the **PrePostCourseAssessmenthelper.exe.config** file in a text editor (e.g. Microsoft Notepad or similar).

Locate the element:

Edit the URL to match the location of the SessionControl.asmx service in your environment.

Locate the element:

Edit the URL to match the location of the API.asmx service in your environment.

Locate the element:

```
<setting name="PrePostCourseAssessmenthelper_Tenants_WS_Tenants" serializeAs="Stri
ng">
```

```
<value>http://localhost/Skills Assessor/WS/Tenants.asmx</value>
</setting>
```

Edit the URL to match the location of the Tenants.asmx service in your environment. This service is located within your Skills Assessor/WS/ folder.

Locate the element:

```
</setting>
```

Edit the URL to match the location of the Assessments.asmx service in your environment. This service is located within your Skills Assessor/WS/ folder.

Locate the element:

Edit the URL to match the location of the Skills Assessor Tests.asmx service in your environment. This service is located within your Skills Assessor/WS/ folder.

Locate the element:

Edit the URL to match the location of the Users.asmx service in your environment. This service is located in your Skills Assessor/WS/ folder.

Locate the element:

```
<!-- Skills Assessor Tenant --> <add key="TenantId" value="1" />
```

Edit the value to match the Tenant ID in your Skills Assessor environment. This can be found by connecting to Microsoft SQL Server Management Studio and opening the Skills Assessor **dbo.Tenants** table.

Locate the element:

```
<endpoint address="http://***/Services.Skills Assessor.Users/Skills
AssessorUsers.svc"</pre>
```

Edit the URL to match the location of the Skills AssessorUsers.svc service in your environment. This service is located in the Services/Services.Skills Assessor.Users/ folder.

Save and close the file.

The Pre/Post Course Assessment Helper app can either be executed manually or configured as a scheduled event to run on a pre-defined schedule. It is recommended that this app is set up as a scheduled task.