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About This Software

On the SIP Call Manager CD, IP Call Manager is combined with SIP Session Manager to provide the IP load balancing and functions.

New Features in 7.6.x

No new features have been added in the 7.6.5 release.

The following new features have been added in the 7.6.485 release:

- Support for Windows 2008, Standard and Enterprise Editions.
- Support for Windows 2008 R2, Standard and Enterprise Editions.
- Support for Polyhedra upgrade v6.3.000.56.

No new features have been added in the 7.6.480 release.

No new features have been added in the 7.6.460 release.

The following new feature has been added in the 7.6.450 release:

- You can now configure which SIP response code IPCS should send when ports are unavailable on the Policy Manager server.

No new features have been added in the 7.6.440 release.

No new features have been added in the 7.6.430 release.

No new features have been added in the 7.6.420 release.

The following new feature has been added in the 7.6.410 release:

- The `Interval for Polling SIP Devices` parameter is now configurable. Resource Manager periodically polls the configured SIP Devices based on this value. In previous releases this value was non-configurable and set to 3 minutes.

No new features have been added in the 7.6.4 release.

No new features have been added in the 7.6.2 release.

No new features have been added in the 7.6.0 release.

Directories on This CD

documentation

Contains the ReadMe file, the graphics for the ReadMe, and the versions.html file.

solution_specific

Contains the installation files for the software.

Documentation

Product documentation is provided on the [Technical Support website](#), the [Genesys Documentation wiki](#), and the Documentation Library DVD or the Developer Documentation CD that is shipped on request with your software.

Any information regarding this release that was discovered too late to be included in the documentation is available in the [Release Advisory](#).

In addition to an updated library of product documentation, the Genesys Technical Support website also contains product advisories that describe recently discovered issues related to Genesys products.

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Technical Support

Contacting

Genesys provides technical support to customers worldwide with support centers in eastern Canada, the United Kingdom, Australia, India, and Japan. You can contact Genesys Technical Support by telephone, e-mail, or on the World Wide Web.

For complete information on how and when to contact Technical Support, read the [Genesys Technical Support Guide](#). Please tell the Technical Support representative that you are a Genesys Voice Platform SIP Call Manager 7.6 customer.

Licensing

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Supported Operating Environment Information

Information on supported hardware and third-party software is available on the Genesys Technical Support website in the following documents:

- [Genesys Supported Operating Environment Reference Manual](#)
- [Genesys Supported Media Interfaces Reference Manual](#)

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5953332; 6175563; 6289094; 5970065; 6011792; 5940497; 6449270; 6480600; 6198739; 6359981; 5991393; 6005931; 5960442; 6104802; 6055308; 6072864; 6128646; 6021428; 6175564; 6373836; 6044146; 5943416; 6002760; 6047060; 6067357; 6456615; 6201804; 6339593; 6078566; 6044368; 5991395; 6263066; 5991723; 6141724; 6118866; 6181692; 6411615; 6230197; 6108711; 6212178; 6389007; 6138139; 6167395; 6370508; 6170011;

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