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About This Software

The Genesys Voice Platform: Developer Edition (GVP: DE) provides all of the tools and resources that are required for developing voice applications, for Genesys Voice Platform. The GVP: DE is expected to accelerate application development and decrease time-to-market or time-to-deploy depending on the developer's situation. GVP DE is currently available to Genesys Sale Engineers, Interact Partners, and on rare occasion, high profile customers.

Depending on customer purchasing decisions, additional CDs, such as those for Speech Vendor or Dialogic HMP Software, may come with any shipment of GVP 7.6.

New Features in Release 7.6.x

No new features have been added in the 7.6.420 release.

The following new feature has been added in the 7.6.410 release:

- GVP DE is available on either Windows Server 2003 or Windows XP SP2.

No new features have been added in the 7.6.4 release.

No new features have been added in the 7.6.2 release.

The following features have been added in the 7.6 release:

- Support for a native RTP stack that enables transcoding and bidirectional recording.
- Support for Nuance 5.0 Speech Server with Nuance Recognizer 9.0 (for ASR) and Nuance RealSpeak 4.5 (for TTS).
- ASR Log Manager system support for Nuance Recognizer 9.0.
- Access for the VoiceXML application to additional SIP Header fields, such as P-Asserted-Identity and Call-Id. IPCS propagates the values it receives for these headers in incoming SIP INVITE messages.

Directories on This CD

documentation

Contains the ReadMe file, the graphics for the ReadMe, and the versions.html file.

solution_specific

Contains the installation files for the software.

Documentation

Product documents and release notes are available on the Genesys [Technical Support website](#) and on a separate documentation library DVD shipped with your software.

Any information regarding this release that was discovered too late to be included in the documentation is available in the [Release Advisory](#).

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In addition to an updated library of product documentation, the Genesys Technical Support website also contains product advisories that describe recently discovered issues related to Genesys products.

Technical Support

Contacting

Genesys provides technical support to customers worldwide with support centers in eastern Canada, the United Kingdom, Australia, India, and Japan. You can contact Genesys Technical Support by telephone, e-mail, or on the World Wide Web.

For complete information on how and when to contact Technical Support, read the [Genesys Technical Support Guide](#). Please tell the Technical Support representative that you are a GVP: DE 7.6 customer. For a list of the software versions that are on this CD, click [here](#).

Licensing

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Configuration Support

Information on supported hardware and third-party software is available on the Genesys Technical Support website in the following documents:

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- [Genesys Supported Operating Environment Reference Manual](#)

- [Genesys Supported Media Interfaces Reference Manual](#)

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