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## About This Software

This CD contains Genesys Voice Platform (GVP) Third-Party Dialogic software.

GVP 7.x comes with a Dialogic CD. Depending on customer deployment decisions with regard to integration to TDM switches, an installer may deploy this Dialogic board software on GVP VCS.

## New Features in Release 7.6.x

The following new features have been added in the 7.6.485 release:

- Support for Windows 2008 32 bit, Standard and Enterprise Editions.
- Support for Windows 2008 R2, Standard and Enterprise Editions.

The following new feature has been added in release 7.6.470:

- Support for Dialogic System Release 6.0 System Update 250

The following new feature has been added in release 7.6.460:

- Support for Dialogic System Release 6.0 System Update 241

The following new feature has been added in release 7.6.450:

- Support for Dialogic System Release 6.0 System Update 239
- GVP HMP-IPCS 7.6.450, and all prior 7.x releases of GVP, support Dialogic System Release 6.0 System Update 256

The following new feature has been added in release 7.6.430:

- Support for Dialogic System Release 6.0 System Update 229
- GVP HMP-IPCS 7.6.430, and all prior 7.x releases of GVP, support Dialogic System Release 6.0 System Update 246.

The following new feature has been added in release 7.6.420:

- Support for Dialogic System Release 6.0 System Update 218.

The following new features have been added in release 7.6.410:

- GVP Voice Communication Server (VCS) 7.6.410, and all prior 7.x releases of GVP, support Dialogic System Release 6.0 System Update 221.
- GVP HMP-IPCS 7.6.410, and all prior 7.x releases of GVP, support Dialogic System Release 6.0 System Update 211.

The following new feature has been added in release 7.6.4:

- GVP Voice Communication Server (VCS) 7.6.4, and all prior 7.x releases of GVP, support Dialogic System Release 6.0 System Update 193.

## Directories on This CD

### **documentation**

Contains the ReadMe file, the graphics for the ReadMe, and the versions.html file.

### **solution\_specific**

Contains the installation files for the software.

## Documentation

Product documents and release notes are available on the Genesys [Technical Support website](#) and on a separate documentation library DVD that's shipped on request with your software.

Any information regarding this release that was discovered too late to be included in the documentation is available in the [Release Advisory](#).

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In addition to an updated library of product documentation, the Genesys Technical Support website also contains product advisories that describe recently discovered issues related to Genesys products.

## Technical Support

### **Contacting**

Genesys provides technical support to customers worldwide with support centers in eastern Canada, the United Kingdom, Australia, India, and Japan. You can contact Genesys Technical Support by telephone, e-mail, or on the World Wide Web.

For complete information on how and when to contact Technical Support, read the [Genesys Technical Support Guide](#). Please tell the Technical Support representative that you are a GVP: Third Party Dialogic 7.6 customer.

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Along with its software, Genesys supplies its customers with software licenses. Licenses manifest the customers' legal rights to use the features that Genesys software provides. To obtain the necessary product licenses, you will need to complete an order form, which has detailed information to assist you in placing an order. For complete information on obtaining licenses, refer to the [Genesys Licensing Guide](#) on the Technical Support website and the licensing section of the [Genesys Migration Guide](#).

## Support Operating Environment Information

Information on supported hardware and third-party software is available on the Genesys Technical Support website in the following documents:

- [\*Genesys Supported Operating Environments Reference Manual\*](#)
- [\*Genesys Supported Media Interfaces Reference Manual\*](#)

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