iWD History Node

Release Notes 9.0.x

12/22/2017

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iWD History Node 9.0.x Release Note

This Release Note applies to all 9.0.x releases of iWD History Node. Links in the Available Releases section enable you to access information regarding a specific release.

Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
9.0.002.20	12/22/17	General	Under Shipping Control		X		X

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the IWD page in the *Genesys Supported Operating Environment Reference Guide*.

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see Discontinued Support in the *Supported Operating Environment Reference Guide*.

There are no discontinued items for this product.

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of iWD History Node, including the issues that are specific to Localized (International) releases, at the following links:

- Known Issues and Recommendations
- Internationalization Issues

Related Resources

For additional information about iWD History Node, see the following documentation:

- The documentation related to this software is available from the IWD page.

- The *iWD Deployment Guide* provides details about installing and configuring iWD History Node.

- The *Genesys Supported Operating Environment Reference Guide* provides detailed information about product support for operating systems.

Release Notes for other Genesys components are available here.

Known Issues and Recommendations

iWD History Node

The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of iWD History Node. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also Internationalization Issues.

Please read the IWD History Node Limitations topic in the *iWD Deployment Guide*.

Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of iWD History Node unless otherwise noted in the issue description.

There are no internationalization issues for this product.

Release 9.0.0

iWD History Node Release Notes

You can find links to Release Notes for particular 9.0.0 releases of iWD History Node, if available, in the tree menu on the left or in the list of Available Releases.

9.0.002.20

iWD History Node Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/22/17	General	Under Shipping Control		X		X

What's New

This release includes the following features and enhancements:

- **iWD History Node**—iWD History Node is an application that filters the flow of data from the Interaction Server, so that only iWD-relevant data is made available to iWD, thereby boosting performance. There is more information in the *iWD Deployment Guide* in:

    - The New In This Release section.

    - The Installing History Node section.

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- intelligent Workload Distribution

Genesys Products

- List of Release Notes

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

Detailed migration information is in the migration section of the Deployment Guide.