iWD Manager

Release Notes 9.0.x

12/22/2017

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iWD Manager 9.0.x Release Note

This Release Note applies to all 9.0.x releases of iWD Manager. Links in the Available Releases section enable you to access information regarding a specific release.

Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
9.0.002.20	12/22/17	General	Under Shipping Control		X		X

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the IWD page in the *Genesys Supported Operating Environment Reference Guide*.

For information about 8.5.x releases of iWD Manager, see the 8.5 Release Note (Cumulative).

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see Discontinued Support in the *Supported Operating Environment Reference Guide*.

- Discontinued support from release 9.0.002.20:
    - Java 1.7 and 1.6
    - Red Hat Enterprise Linux 5
    - Microsoft IE 8, 9 and 10
    - MS SQL Server 2005
    - Windows Server 2008

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of iWD Manager, including the issues that are specific to Localized (International) releases, at the following links:

- Known Issues and Recommendations
- Internationalization Issues

Related Resources

For additional information about iWD Manager, see the following documentation:

- The documentation related to this software is available from the IWD page.

- The *iWD Deployment Guide* provides details about installing and configuring iWD Manager.

- *iWD Manager Help* describes what you can do in the Global Task List of the iWD Manager application.

- The *Genesys Supported Operating Environment Reference Guide* provides detailed information about product support for operating systems.

Release Notes for other Genesys components are available here.

Known Issues and Recommendations

iWD Manager

The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of iWD Manager. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also Internationalization Issues.

There are no known issues or recommendations for this product.

Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of iWD Manager unless otherwise noted in the issue description.

Localization is not available for this component.

Release 9.0.0

iWD Manager Release Notes

You can find links to Release Notes for particular 9.0.0 releases of iWD Manager, if available, in the tree menu on the left or in the list of Available Releases.

9.0.002.20

iWD Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/22/17	General	Under Shipping Control		X		X

What's New

This release contains the following new features and enhancements:

- A new REST API for iWD Manager is now available to customers who want to develop custom solutions.

- The user interface of iWD Manager has been updated to bring it into line with other Genesys applications and components. As part of this update, the Custom Interaction Properties functionality has been moved into the iWD Plug-in for GAX. iWD Manager Help and iWD Plug-in for GAX Help have also been updated accordingly.

- iWD Manager now runs as a standalone Java application using embedded Tomcat, and so needs no external servers.

- iWD Manager no longer has a separate database for configuration objects. Configuration of iWD Manager filters, icons and user settings has been moved to Configuration Server.

- iWD Manager now searches for tasks by either Task ID or Capture ID.

- Global Task List History now supports the reporting of more than one call to Genesys Rules Engine (GRE) within a single strategy.

- Content Security Policy has been implemented in this release.

- Support for Role-Based Access Control is implemented in this release.

- Support for Macintosh OS X, Apple Safari v9 and 10 is implemented in this release.

- Support for Red Hat Enterprise Linux 7 is implemented in this release.

- Support for Java 1.8 is implemented and mandatory in this release.

- Support for Java 1.7 and 1.6 is discontinued.

- Support for Red Hat Enterprise Linux 5 is discontinued.

- Support for Microsoft IE 8, 9 and 10 is discontinued.

- Support for MS SQL Server 2005 is discontinued.

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- intelligent Workload Distribution

Genesys Products

- List of Release Notes

- Support for Windows Server 2008 is discontinued.

MORE INFORMATION

Resolved Issues

This release contains the following resolved issues:

Incorrect passwords now give the same error message on primary and backup Configuration Servers. (IWD-5514)

Some filter criteria have been renamed to be more intuitive. (IWD-5488)

A problem with switching to a different page has been corrected in the new iWD Manager UI. (IWD-5535)

Upgrade Notes

Detailed migration information is in the migration section of the Deployment Guide.