



iWD Runtime Node

Release Notes 9.0.x

12/22/2017

Table of Contents

iWD Runtime Node 9.0.x Release Note	3
Known Issues and Recommendations	5
Release 9.0.0	6
9.0.002.20	7

iWD Runtime Node 9.0.x Release Note

This Release Note applies to all 9.0.x releases of iWD Runtime Node. Links in the [Available Releases](#) section enable you to access information regarding a specific release.

Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
9.0.002.20	12/22/17	General	Under Shipping Control		X		X

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the [IWD](#) page in the [Genesys Supported Operating Environment Reference Guide](#).

For information about 8.5.x releases of iWD Runtime Node, see the [8.5 Release Note \(Cumulative\)](#).

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see [Discontinued Support](#) in the [Supported Operating Environment Reference Guide](#).

-
- Support discontinued from release 9.0.002.20:
 - Java 1.7 and 1.6
 - Red Hat Enterprise Linux 5
 - MS SQL Server 2005
 - Windows Server 2008
-

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of iWD Runtime Node, including the issues that are specific to Localized (International) releases, at the following links:

- [Known Issues and Recommendations](#)
- [Internationalization Issues](#)

Related Resources

For additional information about iWD Runtime Node, see the following documentation:

- The documentation related to this software is available from the [IWD](#) page.
- The [iWD Deployment Guide](#) provides details about installing and configuring iWD Runtime Node.
- The [Genesys Supported Operating Environment Reference Guide](#) provides detailed information about product support for operating systems.

Release Notes for other Genesys components are available [here](#).

Known Issues and Recommendations

iWD Runtime Node

The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of iWD Runtime Node. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also [Internationalization Issues](#).

Centralized logging is not available in the initial 9.0 release of iWD Runtime Node.

Workaround: Use machine local logging instead.

ID: IWD-6953	Found In: 9.0.002.20	Fixed In:
---------------------	-----------------------------	-----------

In Linux environments, if iWD Runtime Node is misconfigured or generates a startup exception (for example, if a mandatory option is missing, if Configuration Server is unavailable or if the file system is unavailable for writing) Runtime Node will not stop the process. An exception will be written in the **datamart-startup.log**. If this situation occurs, use the "kill" command to stop the Runtime Node process.

ID: IWD-7122	Found In: 9.0.002.20	Fixed In:
---------------------	-----------------------------	-----------

Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of iWD Runtime Node unless otherwise noted in the issue description.

There are no internationalization issues for this product.

Release 9.0.0

iWD Runtime Node Release Notes

You can find links to Release Notes for particular 9.0.0 releases of iWD Runtime Node, if available, in the tree menu on the left or in the list of [Available Releases](#).

9.0.002.20

iWD Runtime Node Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/22/17	General	Under Shipping Control		X		X

What's New

This release contains the following new features and enhancements:

- Support for 30,000 concurrent users is declared in this release.
- iWD Runtime Node and iWD Data Mart are merged into a single component in this release. See also [Known Issues](#).
- Performance enhancements—The performance of Data Mart functionality has been enhanced by the implementation of a new architecture that includes:
 - iWD History Node [MORE INFORMATION](#)
 - Configuration of Interaction Server clusters accessed via proxies. [MORE INFORMATION](#)
- Support for Java 1.8 is implemented and mandatory in this release.
- Support for Red Hat Enterprise Linux 7 is implemented in this release.
- Support for Java 1.7 and 1.6 is discontinued in this release.
- Support for MS SQL Server 2005 is discontinued in this release.
- Support for Windows Server 2008 is discontinued in this release.
- Passwords are now hidden in the Runtime Node log.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

The iWD migration tool now refreshes sqlStatements after each script call. (IWD-5574)

Upgrade Notes

Detailed migration information is in the [migration](#) section of the Deployment Guide.