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About This Software

Genesys Security Pack is the foundation for all Genesys-based secure connections between applications.

Genesys Security Pack enables you to configure secure connections between Genesys components that support the TLS Protocol.

New Features in 8.0.x

Genesys Security Pack 8.0.0 includes the following new features:

- Support for new operating systems.

Directories on This CD

security_pack

Contains the Genesys Security Pack installation files.

documentation

Contains the ReadMe file, the graphics for the ReadMe, and the versions.html file.

Documentation

Product documents and release notes are available on the Genesys [Technical Support website](http://www.genesyslab.com/technicalsupport) and on a separate documentation library DVD shipped with your software. We recommend that you read the release notes first followed by the Genesys 8.0 Security Deployment Guide.

Any information regarding this release that was discovered too late to be included in the documentation is available in the [Release Advisory](#).

In addition to an updated library of product documentation, the Genesys Technical Support website also contains product advisories that describe recently discovered issues related to Genesys products.

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Technical Support

Contacting

Genesys provides technical support to customers worldwide with support centers in eastern Canada, the United Kingdom, Australia, India, and Japan. You can contact Genesys Technical Support by telephone, e-mail, or on the World Wide Web.

For complete information on how and when to contact Technical Support, read the [Genesys Technical Support Guide](#). Please tell the Technical Support representative that you are a Genesys Security Pack 8.0 customer. For a list of the software versions that are on this CD, click [here](#).

Licensing

Along with its software, Genesys supplies its customers with software licenses. Licenses manifest the customers' legal rights to use the features that Genesys software provides. To obtain the necessary product licenses, you will need to complete an order form, which has detailed information to assist you in placing an order. For complete information on obtaining licenses, refer to the [Genesys Licensing Guide](#) on the Technical Support website and the licensing section of the [Genesys Migration Guide](#).

Configuration Support

Information on supported hardware and third-party software is available on the Genesys Technical Support website in the following documents:

- [Genesys Supported Operating Environment Reference Manual](#)
- [Genesys Supported Media Interfaces Reference Manual](#)

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