

### Application Summary Report

Final Disposition	Application Name	Day	Session
Abandoned in Queue	TEST_CALLBACK	2017-09-12	10
		Percent to Total	2%
	Percent to Total		2%
Abandoned in Queue	GimReporting	2017-09-14	24
		Percent to Total	4%
	Percent to Total		4%
Abandoned in Self Service	GimReporting	2017-09-14	4
		Percent to Total	1%
	Percent to Total		1%
Completed in Self Service	QAART_segment	2017-09-11	2
		2017-09-13	6
		2017-09-18	2
		Percent to Total	2%
	Percent to Total		2%
default	NO_VALUE	2017-09-11	100
		2017-09-13	84
		2017-09-18	28
		Percent to Total	38%
	QAART_segment	2017-09-11	10
		2017-09-13	6
		2017-09-18	2
		Percent to Total	3%
	Percent to Total		41%
System Error	QAART_segment	2017-09-11	15
		2017-09-13	9
		2017-09-18	3
		Percent to Total	5%
	Percent to Total		5%
Terminated - Business Hours	GimReporting	2017-09-14	5
		Percent to Total	1%
	Percent to Total		1%
Terminated - Menu Option	GimReporting	2017-09-14	5
		Percent to Total	1%

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Final Disposition	Application Name	Day	Session
Terminated - Menu Option	Percent to Total		1%
Terminated - Special Days	GimReporting	2017-09-14	5
		Percent to Total	1%
	Percent to Total		1%
Terminated - Terminate Call	GIM_SURVEY_APP_QUESTIONS	2017-09-14	25
		Percent to Total	4%
	NO_VALUE	2017-09-11	60
		2017-09-13	57
		2017-09-18	19
		Percent to Total	24%
	QAART_segment	2017-09-11	20
		2017-09-13	12
		2017-09-18	4
		Percent to Total	6%
	Survey_IVR_Accepted	2017-09-14	21
		Percent to Total	4%
	Survey_post_call_app_2	2017-09-14	7
		Percent to Total	1%
	Percent to Total		40%
Terminated - Terminate Call	GimReporting	2017-09-14	18
		Percent to Total	3%
	Percent to Total		3%