

Chat Thread Report

Tenant	Media Type	Media Origin	Day	Threads	Thread Sessions	Thread Engagements	Thread Handle Time (Fmt)	Thread Customer Messages	Thread Agent Messages	Average Thread Response Time (Fmt)
Environment	Chat	Chat	2019-05-07	7	7	7	00:29:28	9	11	00:00:18
			2019-05-08	4	6	5	00:37:45	10	9	00:02:42
			Total	11	13	12	01:07:13	19	20	00:01:10
		Total		11	13	12	01:07:13	19	20	00:01:10
	Total			11	13	12	01:07:13	19	20	00:01:10
Total				11	13	12	01:07:13	19	20	00:01:10