

Intraday Process Report

Department	Process	Day	Entered	Finishe d	% Finishe d	Finishe d Overdue	% Finishe d Overdue	Pending	Pending Overdue	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)
Default	Unclassified	2019-11-06	100	0	0.00%	0	0.00%	2,556	100	00:00:00	00:00:00	00:00:00
		2019-11-07	101	0	0.00%	0	0.00%	2,556	231	00:00:00	00:00:00	00:00:00
		2019-11-08	100	0	0.00%	0	0.00%	2,556	332	00:00:00	00:00:00	00:00:00
		2019-11-09	0	0	0.00%	0	0.00%	2,556	332	00:00:00	00:00:00	00:00:00
		2019-11-10	0	0	0.00%	0	0.00%	2,556	332	00:00:00	00:00:00	00:00:00
		2019-11-11	200	0	0.00%	0	0.00%	2,556	432	00:00:00	00:00:00	00:00:00
		2019-11-12	622	0	0.00%	0	0.00%	2,556	1,054	00:00:00	00:00:00	00:00:00
		2019-11-13	0	0	0.00%	0	0.00%	2,556	1,054	00:00:00	00:00:00	00:00:00
		2019-11-14	200	0	0.00%	0	0.00%	2,556	1,254	00:00:00	00:00:00	00:00:00
		2019-11-15	0	0	0.00%	0	0.00%	2,556	1,254	00:00:00	00:00:00	00:00:00
		2019-11-16	0	0	0.00%	0	0.00%	2,556	1,254	00:00:00	00:00:00	00:00:00
		2019-11-17	0	0	0.00%	0	0.00%	2,556	1,254	00:00:00	00:00:00	00:00:00
		2019-11-18	500	0	0.00%	0	0.00%	2,556	1,554	00:00:00	00:00:00	00:00:00
		2019-11-19	100	0	0.00%	0	0.00%	2,556	1,654	00:00:00	00:00:00	00:00:00
		2019-11-20	600	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-21	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-22	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-23	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-24	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-25	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-26	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-27	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-28	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-29	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-11-30	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-01	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-02	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-03	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-04	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-05	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-06	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-07	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-08	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-09	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-10	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-11	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-12	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-13	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-14	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-15	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-16	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-17	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-18	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-19	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-20	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-21	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-22	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-23	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-24	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2019-12-25	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
2019-12-26	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
2019-12-27	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
2019-12-28	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
2019-12-29	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
2019-12-30	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
2019-12-31	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
2020-01-01	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
2020-01-02	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		

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Department	Process	Day	Entered	Finishe d	% Finishe d	Finishe d Overdue	% Finishe d Overdue	Pending	Pending Overdue	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)
Default	Unclassified	2020-01-03	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-04	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-05	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-06	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-07	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-08	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-09	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-10	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-11	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-12	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-13	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-14	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-15	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-16	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-17	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-18	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-19	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-20	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-21	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-22	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-23	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-24	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-25	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
		2020-01-26	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00
	2020-01-27	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00	
2020-01-28	0	0	0.00%	0	0.00%	2,556	2,254	00:00:00	00:00:00	00:00:00		
	Total		2,523	0	0.00%	0	0.00%			00:00:00	00:00:00	00:00:00
Residential 2	New Enrollment	2019-11-07	0	0	0.00%	0	0.00%	183	0	00:00:00	00:00:00	00:00:00
		2019-11-08	0	0	0.00%	0	0.00%	183	0	00:00:00	00:00:00	00:00:00
		2019-11-09	0	0	0.00%	0	0.00%	183	0	00:00:00	00:00:00	00:00:00
		2019-11-10	0	0	0.00%	0	0.00%	183	0	00:00:00	00:00:00	00:00:00
		2019-11-11	0	0	0.00%	0	0.00%	183	0	00:00:00	00:00:00	00:00:00
		2019-11-12	169	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-13	0	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-14	0	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-15	0	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-16	0	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-17	0	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-18	0	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-19	0	0	0.00%	0	0.00%	183	169	00:00:00	00:00:00	00:00:00
		2019-11-20	4	0	0.00%	0	0.00%	183	171	00:00:00	00:00:00	00:00:00
		2019-11-21	0	0	0.00%	0	0.00%	183	171	00:00:00	00:00:00	00:00:00
		2019-11-22	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-23	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-24	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-25	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-26	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-27	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-28	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-29	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-11-30	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-12-01	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-12-02	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-12-03	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
		2019-12-04	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00
2019-12-05	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00		
2019-12-06	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00		
2019-12-07	0	0	0.00%	0	0.00%	183	173	00:00:00	00:00:00	00:00:00		