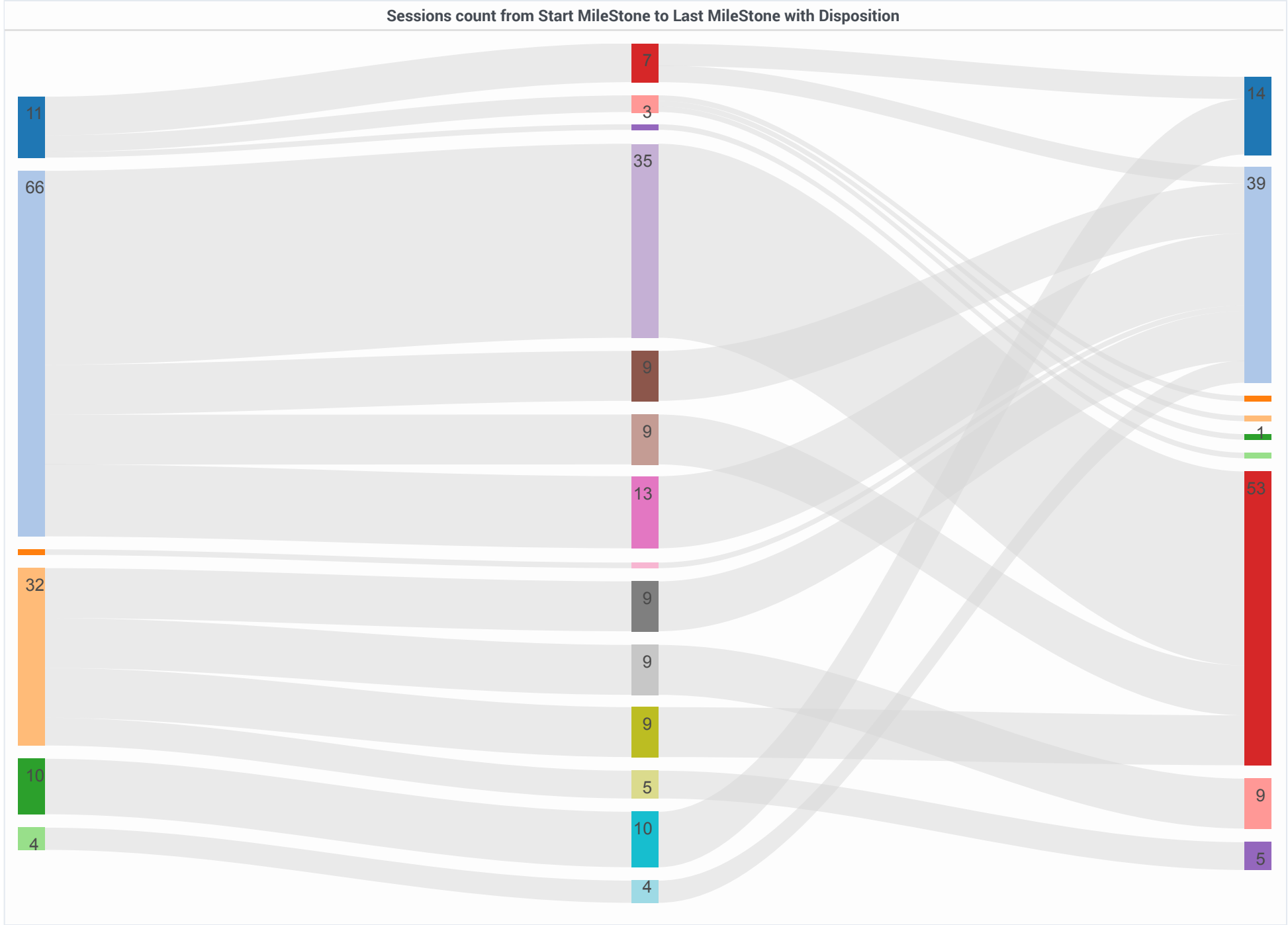


Start MileStone	Last MileStone	Final Disposition	Sessions Count
Menu1 reached	DataEntered	Abandoned in Queue	4
		Terminated - Terminate Call	3
	Menu1 Option2	Terminated - Business Hours	1
		Terminated - Menu Option	1
		Terminated - Special Days	1
	Menu1 reached	Abandoned in Self Service	1
milestone_1	ms_segmentation	default	35
	ms_segopt_AS	Terminated - Terminate Call	9
	ms_segoption1	default	9
	msSegopt	Terminated - Terminate Call	13
Q1	Recommend score	Terminated - Terminate Call	1
segSS	80language	Terminated - Terminate Call	9
	initial	System Error	9
	seg98_term	default	9
	seg99_finalize	Completed in Self Service	5
Test Milestone #1	Test Milestone #1	Abandoned in Queue	10
What is the maker of your Vehicle	Rate the Company	Terminated - Terminate Call	4

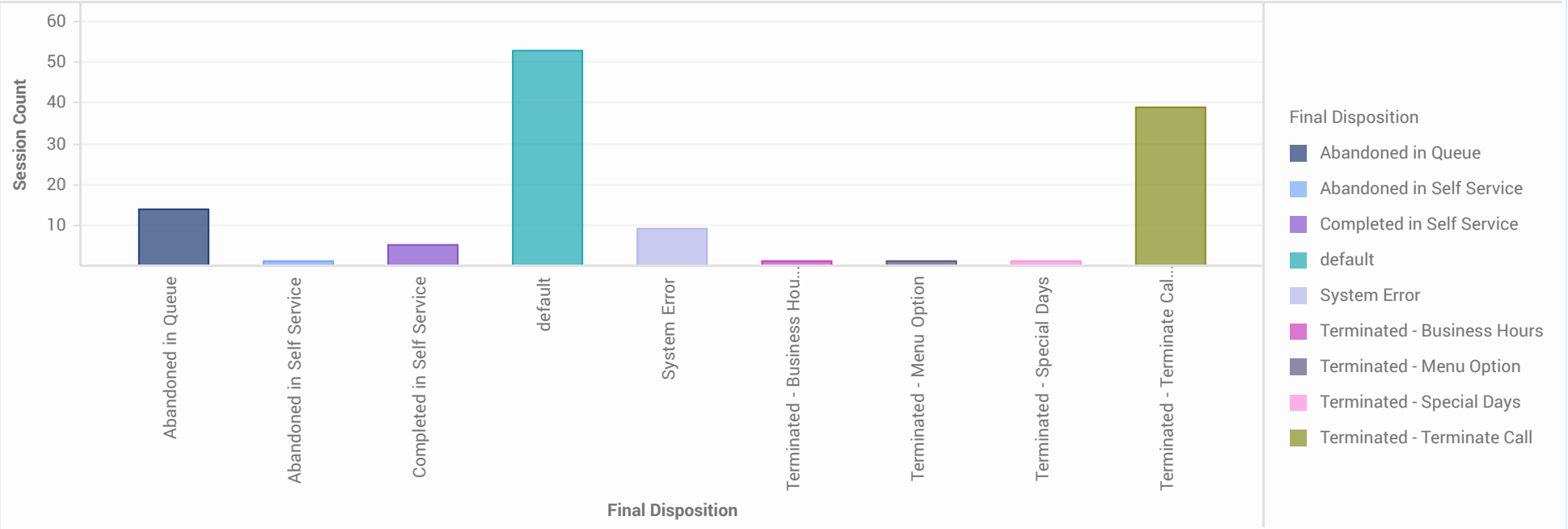
Sessions count from Start MileStone to Last MileStone with Disposition



Data view by Final Disposition

Final Disposition	Sessions Count
Abandoned in Queue	14
Abandoned in Self Service	1
Completed in Self Service	5
default	53
System Error	9
Terminated - Business Hours	1
Terminated - Menu Option	1
Terminated - Special Days	1
Terminated - Terminate Call	39

Visual view by Final Disposition



Day	Last MileStone	Final Disposition	Sessions Count
Total			124
2017-09-11	80language	Terminated - Terminate Call	5
	initial	System Error	5
	ms_segmentation	default	15
	ms_segopt_AS	Terminated - Terminate Call	5
	ms_segoption1	default	5
	msSegopt	Terminated - Terminate Call	5
	seg98_term	default	5
	seg99_finalize	Completed in Self Service	1
2017-09-12	Test Milestone #1	Abandoned in Queue	10
2017-09-13	80language	Terminated - Terminate Call	3
	initial	System Error	3
	ms_segmentation	default	15
	ms_segopt_AS	Terminated - Terminate Call	3
	ms_segoption1	default	3
	msSegopt	Terminated - Terminate Call	6
	seg98_term	default	3
	seg99_finalize	Completed in Self Service	3
2017-09-14	DataEntered	Abandoned in Queue	4
		Terminated - Terminate Call	3
	Menu1 Option2	Terminated - Business Hours	1
		Terminated - Menu Option	1
		Terminated - Special Days	1
	Menu1 reached	Abandoned in Self Service	1
	Rate the Company	Terminated - Terminate Call	4
	Recommend score	Terminated - Terminate Call	1
2017-09-18	80language	Terminated - Terminate Call	1
	initial	System Error	1
	ms_segmentation	default	5
	ms_segopt_AS	Terminated - Terminate Call	1
	ms_segoption1	default	1
	msSegopt	Terminated - Terminate Call	2

Analysis by ANI			
Day	Final Disposition	ANI	Sessions Count
2017-09-12	Abandoned in Queue	35219994000	1
		35219994001	1
		35219994002	1
		35219994003	1
		35219994004	1
		35219994005	1
		35219994006	1
		35219994007	1
		35219994008	1
		35219994009	1
		Total	10
2017-09-14	Abandoned in Queue	8881002	4
		Total	4
	Abandoned in Self Service	8881002	1
		Total	1
2017-09-11	Completed in Self Service	61001	1
		Total	1
2017-09-13	Completed in Self Service	61001	3
		Total	3
2017-09-18	Completed in Self Service	61001	1
		Total	1
2017-09-11	default	101001	5
		111001	4
		61001	4
		71001	5
		81001	4
		91001	3
		Total	25
2017-09-13	default	61001	21
		Total	21