Predictive Routing Detail Report

Tenant	Media Type	Interaction ID	Start Timestamp	End Timestamp	From	To	DNIS	Interaction HandBing Attempt ID	Interaction Type	Customer ID	HandBing Attempt Start	HandBing Attempt End	Service Type	Service Subtype	Customer Engagement	Business Result	Routing Target	Routing Target Type	Routing Target Selected	Lead URI	Lead Queue	Lead IVQueue	Handling Resource	Resource State	Technical Result	Technical Result Reason	Technical Result Resource Role	Technical Result Resource Name	Technical Result Reason	Practicum Switch	JUB Time Status	PR Model	PR Result	Model	Predictive Id	Predictor	GPR Customer Data Found	Interaction Duration	PR Message	GPR Agent Score	GPR Global Score	GPR Abandon Score	GPR Wait Score	GPR Wait Score	GPR Agent Rank	GPR Target Rank	Interaction Duration (Fmt)	Response Time (Fmt)	Queue Time (Fmt)	Routing Prior Time (Fmt)	Total Duration (Fmt)	Customer Engage Time (Fmt)	Customer Hold Time (Fmt)	Customer Handle Time (Fmt)	Customer Acd Time (Fmt)	Customer Dial Time (Fmt)	Customer Wrap Time (Fmt)	Conference Initiated Time (Fmt)	Conference Resulted Time (Fmt)
		49	02/15/2017 14:00:07Z	02/15/2017 14:00:07Z	3060	4436	8800	5e0f1c1c-f4f0-f4c7-a1c0-b0d7f4f4c4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:07Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	unknown	pred	0		0	TestPredictor	unknown	4.0		0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		25	02/15/2017 14:00:10Z	02/15/2017 14:00:10Z	3060	4436	8800	0f01e4c3-f2c1-a4c4-b7c1-f2f4f0f0f4c4	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:10Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	unknown	pred	0		0	TestPredictor	unknown	7		0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		26	02/15/2017 14:00:15Z	02/15/2017 14:00:15Z	3060	4436	8800	6e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:15Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		27	02/15/2017 14:00:20Z	02/15/2017 14:00:20Z	3060	4436	8800	a8b2f1c2-1c1f-1f7f-f3c1-f1f0f0f4c0d0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:20Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	calle/surplus	pred	0		0	TestPredictor	unknown	5.0		0	0	0	0	0	0	0	00:00:05	00:00:00	00:00:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		28	02/15/2017 14:00:25Z	02/15/2017 14:00:25Z	3060	4436	8800	9f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:25Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	calle/surplus	pred	0		0	TestPredictor	unknown	5.0		0	0	0	0	0	0	0	00:00:05	00:00:00	00:00:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		29	02/15/2017 14:00:30Z	02/15/2017 14:00:30Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:30Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	calle/surplus	pred	0		0	TestPredictor	unknown	5.0		0	0	0	0	0	0	0	00:00:05	00:00:00	00:00:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		30	02/15/2017 14:00:35Z	02/15/2017 14:00:35Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:35Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		31	02/15/2017 14:00:40Z	02/15/2017 14:00:40Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:40Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	calle/surplus	pred	0		0	TestPredictor	unknown	5.0		0	0	0	0	0	0	0	00:00:05	00:00:00	00:00:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		32	02/15/2017 14:00:45Z	02/15/2017 14:00:45Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:45Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	calle/surplus	pred	0		0	TestPredictor	unknown	5.0		0	0	0	0	0	0	0	00:00:05	00:00:00	00:00:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		33	02/15/2017 14:00:50Z	02/15/2017 14:00:50Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:50Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		34	02/15/2017 14:00:55Z	02/15/2017 14:00:55Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:00:55Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		35	02/15/2017 14:01:00Z	02/15/2017 14:01:00Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:00Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Ofs	calle/surplus	pred	0		0	TestPredictor	unknown	5.0		0	0	0	0	0	0	0	00:00:05	00:00:00	00:00:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		36	02/15/2017 14:01:05Z	02/15/2017 14:01:05Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:05Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		37	02/15/2017 14:01:10Z	02/15/2017 14:01:10Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:10Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		38	02/15/2017 14:01:15Z	02/15/2017 14:01:15Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:15Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		39	02/15/2017 14:01:20Z	02/15/2017 14:01:20Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:20Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		40	02/15/2017 14:01:25Z	02/15/2017 14:01:25Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:25Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		41	02/15/2017 14:01:30Z	02/15/2017 14:01:30Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:30Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		42	02/15/2017 14:01:35Z	02/15/2017 14:01:35Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:35Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
Entertainment	Voice	43	02/15/2017 14:01:40Z	02/15/2017 14:01:40Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:40Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		44	02/15/2017 14:01:45Z	02/15/2017 14:01:45Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:45Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		45	02/15/2017 14:01:50Z	02/15/2017 14:01:50Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:50Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		46	02/15/2017 14:01:55Z	02/15/2017 14:01:55Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:01:55Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		47	02/15/2017 14:02:00Z	02/15/2017 14:02:00Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:00Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		48	02/15/2017 14:02:05Z	02/15/2017 14:02:05Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:05Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		49	02/15/2017 14:02:10Z	02/15/2017 14:02:10Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:10Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		50	02/15/2017 14:02:15Z	02/15/2017 14:02:15Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:15Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		51	02/15/2017 14:02:20Z	02/15/2017 14:02:20Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:20Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		52	02/15/2017 14:02:25Z	02/15/2017 14:02:25Z	3060	4436	8800	8f1f4f4d-1c1f-1c1c-a0a0-a1f7d4c1f7f0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:25Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		53	02/15/2017 14:02:30Z	02/15/2017 14:02:30Z	3060	4436	8800	1f0e1c2c-1c1f-1c1f-a1f0-f1f4f0f0f4c0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:30Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		54	02/15/2017 14:02:35Z	02/15/2017 14:02:35Z	3060	4436	8800	4e1c1c7c-1f4b-1f4f-8f0b-b0e0f0c4c0b0	449	Inbound	DEFAULT_QUEUTOMER_ID	02/15/2017 14:02:35Z	DEFAULT_SERVICE_TYPE	DEFAULT_SERVICE_TYPE_DEFAULT_SUBTYPE	DEFAULT_CUSTOMER_DEGAGEMT	UNDEFINEDFIELD	Skill Expression	TYLOCRIGHL_AFA_ACCOUNT_VIB	NONE	NONE	VQ_Sys_PM	agent0001d	Agent	Ready	Completed	Unspecified	Resnad Cu	Unspecified	Error	calle/surplus	pred	0	UNKNOWN	4	TestPredictor	unknown	4.0	Scoring request failed	0	0	0	0	0	0	0	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
		55	02/15/2017 14:02:40Z	02/15/2017 14:02:40Z	3060	4436	8800	8f1f4f4d-1c1