1966075 - The Web Intelligence Java Report Panel does not launch when using supported Java Runtime Environment 7 update 51 with default settings

Version 9 Validity: 22.10.2014 - active

Language English

# Symptom

- The WebIntelligence Java Report Panel does not launch when using supported Java Runtime Environment 7 update 51 with default settings
- A message "Error. Click for details" appears on the InfoView webpage instead
- Clicking the error reveals another message "Missing required Permissions manifest attribute in main jar: http://hostname:port/AnalyticalReporting/webiApplet/ThinCadenza.jar"

## Environment

- SAP BusinessObjects Enterprise XI 3.1
- Web Intelligence
- Java Runtime Environment 7 update 51

### **Reproducing the Issue**

- 1. Install Java Runtime Environment 7 update 51.
- 2. In any supported browser, login to InfoView and create a new Web Intelligence report using the Java Report Panel.
- 3. A popup window appears "Do you want to run this application?". Click Run.
- 4. Instead of launching Java Report Panel, an error "Error. Click for details" appears.
- 5. Clicking this error reveals the additional message "Missing required Permissions manifest attribute in main jar:
- http://hostname:port/AnalyticalReporting/webiApplet/ThinCadenza.jar"
- 6. Clicking the Details button opens up the Java console and shows the same message.

## Cause

The issue has been identified and tracked under ADAPT01709990.

# Resolution

A fix for this issue will be included in the following Fixpacks, when available:

- FixPack 6.4
- FixPack 7.1

#### **Potential Workaround:**

- 1. Go to Control Panel, double click Java to open the Java Control Panel.
- 2. Click on the Security tab and change the slider from default setting of "High" to "Medium".
- 3. Click **OK** to save the changes. The Java Report Panel should now be launched without any errors.

If this does not work, you will need to upgrade to one of the above Fixpacks.

# **Keywords**

XI3.1, 3.1, Webi, Web, Intelligence, webintelligence, java, report, panel, JRE, applet, start, popup, JRP, 7u51, 51, java, 7, IE, Internet, Explorer, IE, Chrome, Firefox, SecurityExeption, ThinCadenza.jar, BI4.0, BI 4.0, ADAPT01716488, ADAPT01709990, 1.7

### **Header Data**

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Component	BI-RA-WBI-FE Front End/Client	
Other Components	BI-RA-WBI Web Intelligence	
Priority	Normal	
Category	Bug Filed	

### Product

Product	Product Version
SAP BusinessObjects Business Intelligence platform	SAP BusinessObjects Enterprise XI 3.1