

Directories on This CD

documentation

Contains the ReadMe file, the graphics for the ReadMe, and the versions.html file.

EnterpriseSDK\DotNet

Contains the installation binary for the Enterprise SDK for .NET libraries and the .NET API Reference. The installation binary is in the Windows folder.

Documentation

Product documents and release notes are available on the [Genesys Documentation Wiki](#), the Genesys [Technical Support website](#), and on a separate Developer documentation CD that's shipped on request with your software.

The Genesys Technical Support website also contains product advisories that describe recently discovered issues related to Genesys products.

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Technical Support

Contacting

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For complete information on how and when to contact Technical Support, read the [Genesys Technical Support Guide](#). Please tell the Technical Support representative that you are a Enterprise SDK 8.1 customer. For a list of the software versions that are on this CD, click [here](#).

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Supported Operating Environment Information

Information on supported hardware and third-party software is available on the Genesys Technical Support website in the following documents:

- [Genesys Supported Operating Environment Reference Manual](#)
- [Genesys Supported Media Interfaces Reference Manual](#)

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