VoiceGenie 7.2.100 Hot Fix 43

Media Platform Release Notes

November 2015

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Overview

This document contains the following:

- Product Version Identification for the updated hot fix
- Hot-Fix Installation Instructions
- Fixes

Please refer to the 7.2.100 GA version of the release notes for the following information which has not changed:

- Resources
- Where to Get Help
- Terminology
- Product Version Identification
- Features
- Known Limitations

Product Version Identification

Product Name	VoiceGenie Media Platform
Version	7.2.1 HF 43
Release Date	November 2015

Media Platform Information	
Package	phoneweb-7.2.1-RHEL4_HF43.tar.gz
Operating System	Red Hat Enterprise Linux 4.0 Update 6

Installing / Configuring VoiceGenie Hot Fix

1) Stop the Media Platform.
2) Upload the hot fix phoneweb-7.2.1-RHEL4_HF43.tar.gz using the product manager in the SMC console.
3) Deploy the existing Media Platform profile using the Deployment manager.
4) Start the platform.

Fixes

The following issues have been addressed in this release:

ER #	Summary
VG-3340	Media Platform crashed
VG-3342	Media Platform crashed when VXML application module handles the conference route termination event after the call disconnection event

- Call Manager no longer terminates due to a race condition between the MPC control thread and MPC media thread when it is tearing down a conference.
- Call Manager no longer terminates when VXML application module handles the conference route termination event after the call disconnection event.